**Vanier College**

**Faculty of Science and Technology**

**System Development 420-436-VA**

Deliverable 02

**Grey Team**

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In collaboration with CyberStation

**(Code from our eCommerce class will be used for certain features of this project)**

**We, the Grey Team, certify that this assignment is our own work**

I, Gennaro Finelli, student ID# 2268107, certify that I have contributed to this deliverable, G.F

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# Executive Overview

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# Client/Business

## Business Domain

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## Business Environment

Cyber Station has a great business environment, but everything can be developed with added online presence which will be done along the process of this project. Currently, Cyber Station has some advertising through the internet in the form of Instagram and other websites that review the platform, but it is missing its own website. Not only does creating its own website boost the business’ online presence but also helps the staff have an easier time doing their job. Reservations of consoles will also aid customers see if a spot is free or reserved so they can manage their time better. The staff is very friendly, and the business has a great review online. In all, the business has a great environment for both the staff and the customers.

## Description of Client

Our client’s name is Sarah Chahrour, she is currently running a gaming lounge located in the airport called, CyberStation, where she provides a gaming station for customers to pass time as they wait for their flights. She offers times for customers to book a gaming station for a set amount of time.

Our client does not have any computer/programming skills. She will not be the only one able to access the project we make; her workers will also have access to view the project we develop.

## Business Problem

Our client has no website for her gaming café business. So, she would like for us to make her a web application so clients can have an overview of her business. In the website, clients will be able to make reservations because clients usually line up in front of the store and don’t know the estimate of when they’ll be able to reserve spot. Additionally, they can also read up more about the business. Also, employees will be able to track reservations and CRUD their status’.

Lastly, the client writes all of her gross sales and cash profit with pen and paper. For that reason, she would like an additional feature to track sales (sales tracker) and automatically calculate the total, etc.

# The Questionnaire

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# References

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# Bibliography

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